

Christopher Blanchard

Mortgage Business Analyst with over ten years of professional business experience within financial operations, financial sales, and media auditing industries. Proven history of managing numerous projects simultaneously. Recent success launching multiple department initiatives to assist in automation and digitalizing processes. Graduate degree acquired in 2021 assisted in obtaining a large range of technical skills and provided significant learning experiences.

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EDUCATION

Sacred Heart University, Fairfield, CT

2021

Master of Science in Computer Science and Information Technology
3.9 GPA

Southern Connecticut State University, New Haven, CT

2005

Bachelor of Arts in Psychology

SKILLS

- **Programming languages:** Python, C++, HTML, CSS, Java, JavaScript, Python, R, SQL, VBA, VB.NET
- **Applications:** MS Office, SQL Server Reporting Services Report Builder, Visual Studio, Visual Studio Code, NetBeans, RStudio, Wireshark, Anaconda (Python distribution), Flask (framework), GitHub
- **Technical skills:** Auditing / Coding / Data Analytics / Database Design / General Ledger Management / Machine Learning / Macros programming / Project Management / Website implementation
- **Banking software:** MortgageBot (POS & LOS), LaserPro, IBS (Integrated Banking Solution), SilverLake Core Banking System, and SRG Warehouse Loan Systems (WLS)

PROFESSIONAL EXPERIENCE

Union Savings Bank, Danbury, CT

8/2019-current

Mortgage Business Analyst

- Produce ad hoc reports with SQL Server Reporting Services based on business needs.
- Create VBA macros to assist in completing unique tasks.
- Create, test, and monitor new loan products in Point of Sale and Loan Origination System applications.
- Assist department as primary point-of-contact for software vendor support pertaining to mortgage business applications.
- Develop procedure efficiencies whenever possible through internal remedies or software implementation.
- Contribute updates and support to three internal company committees.

Axos Bank, La Jolla, CA

7/2016-7/2018

Warehouse Lending Specialist

- Analyzed client-submitted loan documentation and approved within underwriting guidelines.
- Prepared wire disbursements for fundings up to \$4MM.
- Supervised potential loan aging violations and discussed with client senior leadership when necessary.
- Contributed to business process design as required.
- Performed reconciliation of general ledger accounts.
- Involved in onboarding new clients and performed training to customer user groups on use of software.

BPA Worldwide, Shelton, CT*Supervisor, Internal Auditing***3/2008-8/2013**

4/2013-8/2013

- Promoted within the company after consistent achievements of objectives and demonstration of audit accuracy.
- Reviewed and approved internal circulation audits from the United States, Canada, Dubai, China, and the United Kingdom.
- Responsible for providing appropriate guidance and mentorship on compliance matters during the audit review process.
- Reviewed promotional materials created by publishers and verified compliance with publicity standards.

Media Auditor

3/2008-4/2013

- Conducted circulation statement audits applying company and industry rules and bylaws.
- Managed audits with difficulties ranging from basic to complex.
- Utilized Microsoft Excel to analyze large amounts of data for consistency.
- Presented audit findings and recommendations after data analysis.
- Communication typically required explanation to multiple levels of the client's organization.
- Traveled and conducted audits at client office locations in the Northeastern United States.
- Customer service award recipient.

Countrywide Home Loans, Milford, CT*Sales Account Executive***12/2006-3/2008**

- Contacted potential clients daily to discuss possible loan needs.
- Met personally with clients to generate sales and assist with the loan closing process.
- Gathered and reviewed necessary loan documentation to verify documents were within underwriting guidelines.
- Coordinated with third-party closing agents to schedule closings for clients.